Crisis Intervention and Crisis Response Teams

An effective plan will establish and detail the roles of a crisis intervention team (1,4,5-8,10,14,18). Members of the school crisis team should include a diverse group of individuals within the school, such as the principal, guidance counselor, school psychologist, teacher, and school nurse (5,8).

Although some schools may feel that they do not have the time nor the resources to develop and maintain a crisis team, most cannot afford to risk not being able to respond (2). Schools may wish to co-ordinate with other schools, as well as community members (social workers, psychologists, spiritual leaders, or crisis service providers), when developing the crisis response team (2,6,10). In this way, schools will ensure that at least some of the team members will have had supplemental and specialized training in the area of suicidal assessment and intervention.

How a school proceeds with developing a crisis response team will vary based on resources, but some suggest that school administrators identify two staff members that are interested and motivated in taking part in a crisis response team and having these two recruit a core team of about 4-8 others (2). Once this has been done, the crisis team should be trained so that it is prepared to respond effectively to a student at risk of death by suicide (it may be necessary at this stage to utilize community agencies to provide such training).

After training has been completed by all of the crisis team members, it is the responsibility of the team leader, to schedule team meetings, preferably once every two to three months (2). Every crisis response team should have a designated leader as well as a backup leader just in case the leader is unavailable during a suicidal crisis (2,5,6,19,20). A good crisis team leader will have support from the administration and should be given the authority to coordinate team member assignments, while keeping an open channel with school administrators (5,6).

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Crisis Intervention and Crisis Response Teams

Team member assignments may include mobilizing the team when needed, controlling rumors, responding to the media, contacting community links, providing first aid if necessary, contacting parents of student experiencing suicidal crisis, scheduling response team meetings, and providing training to school staff and faculty (2,5).

Another important responsibility of a crisis response team and one that gets overlooked frequently is defining what exactly constitutes a suicide crisis situation.

It is not always going to be as obvious as overt suicidal threats or behaviors. Some students may passively communicate through homework or insinuate to a friend that he or she is considering suicide. Although school crises tend to be in the eye of the beholder, the school should rely on the crisis team to define exactly what constitutes a crisis and when the school’s crisis plan should be initiated. Any crisis team member that believes a crisis may be occurring could contact other members of the team and the team as a whole would vote on whether or not the situation should be considered a crisis (2). If the members do decide that a crisis is occurring the crisis response plan would be initiated. If not, the team would still need to determine what intervention to take or which community resources should be utilized in order to provide help to a student, who although not in immediate danger, may still need help.

Team Support

In order for a crisis team to be effective, it must be supported by the administration and should be acknowledged as a highly valuable resource within the school. Without such support, a crisis team will fall to the wayside, thereby greatly reducing the chances that the school will be able to effectively intervene with a student at risk for suicide. For more information on the structure of a crisis response team and for more specific information on the roles for each member of a crisis response team, please refer to the Community Action For Youth Survival Project or SAVE, which is just one source of information regarding crisis response teams (6).

In order for the crisis teams to run effectively, they must be alerted that a suicide crisis is occurring. Given the amount of contact with students that teachers and faculty have, the alarm is likely to be sounded by a teacher or other faculty member, such as a coach. Teachers are in ideal positions for identifying and intervening with a student expressing suicidal threats or gestures (21). Despite this situation, most educators do not receive training on how to identify or how to intervene with a student potentially at risk for suicidal threats or behaviors. This could be, in part, the reason that in a survey of teachers’ confidence level for identifying an at risk student, only 9% of those surveyed stated that they felt confident about being able to recognize a student at risk for suicidal threats or behaviors (22,23). If educators do not feel confident recognizing at risk students, that they certainly will be at a loss for how to effectively intervene with a potentially suicidal student.

As mentioned in other sections of The Guide (Issue Brief 3: Risk Factors, and Issue Brief 5: Prevention Guidelines), research has found that more than 25% of all teachers sampled in a study reported that they had been approached by suicidal teens (24). In order to maintain and implement an effective school-based prevention program, schools must train staff on how to identify a student potentially at risk for suicidal threats or gestures and staff must have some training on how to intervene once a student at risk has been recognized.

Training faculty, staff, and administrators to be able to identify students who are at risk for suicide, determine the level of risk, know where to refer a potentially at-risk student, how to contact these referral sources, and what school policies are in place that relate to suicidal crisis situations is a universally advocated method for preventing suicide in schools (1,4,8,10,17,25-33). It is widely recognized that training staff about the warning signs, risk factors, protective factors, and where to refer a student at risk is critical to prevent adolescent suicide.

For more on risk factors and warning signs refer to Issue Brief 3: Risk Factors. For more on community partnerships refer to Issue Brief 8, Family Partnerships, and Issue Brief 6a: Establishing a Community Response.
References

Intervention Strategies: Crisis Intervention and Crisis Response Teams


References continued

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Notes

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